

W-03514A-13-0111
W-03514A-13-0142

ORIGINAL



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ARIZONA CORPORATION COMM.
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113092

Date: 10/1/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Lenny A. Last: Kope

Account Name: Lenny A. Kope

Street:

City: Sierra Vista

State: AZ Zip: 85650

Home: (000) 000-0000

Work:

is: E-Mail

Utility Company: Payson Water Co., Inc.

Division: Mesa Del Caballo

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Nos: W-03514A-13-0111 & W-03514A-13-0142

Comments: The rate increase requested by The Payson Water Company is excessive and totally unwarranted. This company has made no capital improvements to the system nor has it provided any enhancements which warrant such an exorbitant rate increase. The water pressure is at the minimum and has never been improved. To get adequate pressure for washing off a porch, for example, requires a booster pump be installed. The majority of the homes are vacation/weekend residences, such as ours, and do not use an excessive amount of water as might be found in a subdivision for full time residences. I urge you to reject this unwarranted rate increase request.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/01

Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.

End of Comments

Arizona Corporation Commission
DOCKETED

OCT 02 2013

DOCKETED BY

Date Completed: 10/1/2013

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